

3 Bryony Bank
Cheltenham
GL53 0PZ

November 2010

Dear Phil

Re: Conservatory and Garden Landscaping

We wish to thank you for the high quality service you have provided in the planning and project management of our new conservatory. At all times we have found you to be professional, responsive and highly conscientious in the way you have undertaken this project, and have particularly welcomed your friendly and engaging manner.

We are delighted with the quality of the work you yourself undertook, especially the landscaping of the garden, which a number of people have admired greatly; and we have also been most impressed by the high quality of the work of those you brought in to carry out the various specialist jobs to complete the construction of the conservatory.

You have provided us with a service that was competitively priced and effectively managed, and we now have a conservatory which was all we had ever hoped for. We will certainly recommend you to anyone we know in this area who is thinking of having any similar work done.

Best wishes

Ian & Julie Thackray